

be contacted by CLASS LTD officials for an interview.

Resumes may be submitted with the application but may not be substituted for a completed Application. The Application must be entirely completed to receive full consideration. Use only black or blue ink. Do not use pencil. Applications will remain on file for six months, after which, a new one must be submitted to receive continued consideration. If you are considered for a position you will

Personal Information									
NAME (LAST, FIRST, MIDDLE)									
					T				
SOCIAL SECURITY NUMBER					DATE OF APPI	LICATION			
ADDRESS			CIT	Y		STATE	ZIP CODE		
PHONE NUMBER				EMAIL ADI	DRESS	1			
DO YOU HAVE A CURRENT VALID DRIVER'S LICENSE?			V	/HAT STATE?	DL#				
WHAT TYPE OF LIC ☐ OPERATOR'S		IAL			O YOU HAVE REL ☐ YES ☐ NO	IABLE TRANSPO	RTATION?		
ARE YOU 18 YEARS ☐ YES ☐ NO	OR OLDER?				RE YOU LEGALLY] YES □ NO	AUTHORIZED TO	O WORK IN THE	U.S.?	
Desired Empl	oyment								
POSITION				D	DATE AVAILABLE TO START WORK				
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SCHEDULE YOU AF					1			1	
DAY	SUN	MON	Tl	JE	WED	THU	FRI	SAT	
FROM TO									
ARE YOU WILLING ☐ YES ☐ NO	TO WORK OVE	ERTIME?			ARE YOU WILLING TO WORK HOLIDAYS? ☐ YES ☐ NO				
WERE YOU PREVIO	OUSLY EMPLOY	'FD BY CLASS LTD?			IF YES, WHEN?				
☐ YES ☐ NO									
DO YOU HAVE ANY ☐ YES ☐ NO	RELATIVES W	HO CURRENTLY WOR	RK FO	R CLASS LTI)?				
IF YES, LIST THEIR NAME(S) AND RELATIONSHIP(S)									
DO YOU KNOW ANY EMPLOYEES OF CLASS LTD?				IF	IF YES, LIST THEIR NAMES.				
HOW DID YOU HEA									
│		LOYEE (LIST NAME) _			THER (DETAILS)	DOB	FAIK		
L onene (Eo. one)									

General Information							
HAVE YOU EVER BEEN CONVICTED OF A CRIME OTHER THAN A MINOR TRAFFIC VIOLATION? (IF YES, DESCRIBE IN DETAIL ON A SEPARATE SHEET OF PAPER AND INCLUDE IT WITH YOUR APPLICATION. A PAST CONVICTION IS NOT NECESSARILY A BAR TO EMPLOYMENT.) □ YES □ NO							
	DEPARTMENT	FOR CHILDRE	N AND FA	MILIES (F	ORMERLY SRS) FOR ABUSE, NEGLECT, AND/OR		
EXPLOITATION?							
□ YES □ NO							
IF YES, WAS THE EVENT CONFIRMED? EXPLAIN.							
	DO YOU HAVE SKILLS, TRAINING, OR A CERTIFICATE FOR: □ CNA □ CMA □ HHA □ CPR/FIRST AID □ MANDT □ COMPUTER						
ARE YOU SUBJECT TO ANY SORT OF NOT AGREEMENT WITH A FORMER EMPLOY! COPY OF THE AGREEMENT.) YES NO					RE, NON-SOLICITATION, OR SIMILAR PARATE SHEET OF PAPER AND PROVIDE A		
LIST ANY OTHER RELEVANT SKILLS OR Q	UALIFICATION	S THAT WOUL	D BE OF B	ENEFIT IN	THE JOB FOR WHICH YOU ARE APPLYING		
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Employment History	AENT COD THE	DACT 10 VEAD	C CTART	WITH VOL	ID MOST DESCENT/CURRENT IOR LUSE THE		
ATTACHED EMPLOYMENT HISTORY CON					JR MOST RECENT/CURRENT JOB. USE THE NEED LISTED.		
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TELEPHONE							
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TELEPHONE							
NAME OF SUPERVISOR							

Education H	istory							
PLEASE COMPLETE THE INFORMATION BELOW REGARDING YOUR EDUCATION AND TRAINING. IF HIRED, YOUR EDUCATION LEVEL WILL BE VERIFIED. YOU MAY ALSO BE REQUIRED TO PROVIDE PROOF OF YOUR EDUCATION LEVEL AND TRAINING CLAIMED VIA A REPRODUCED COPY OF COLLEGE TRANSCRIPTS, HIGH SCHOOL DIPLOMA, GED CERTIFICATE, OR OTHER RELEVANT CERTIFICATES.								
SCHOOL	NAME AND LOCATION SCHOOL				YEAR		DID YOU GRADUATE?	DIPLOMA OR DEGREE EARNED
HIGH SCHOOL			9	10	11	12	☐ YES ☐ NO	o
COLLEGE			1	2	3	4	☐ YES ☐ NO	0
COLLEGE			1	2	3	4	☐ YES ☐ NO	0
OTHER			1	2	3	4	☐ YES ☐ NO	0
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	IDE THREE WORK- OR BU	JSINESS-RELATED REF	ERENCES	WHEF	RE THE	E PERIO	OD OF ASSOCIATION	ON (YEARS KNOWN) HAS
	ONE YEAR FOR EACH. LIST LTD FROM LIABILITY FOR							
	ND OCCUPATION	PHONE NUMBER					NOWN	RELATIONSHIP
PLEASE WRITE A PARAGRAPH DESCRIBING WHY YOU WOULD LIKE TO HAVE THE JOB FOR WHICH YOU ARE APPLYING.								

Pre-Employment Agreement

PLEASE READ CAREFULLY, PRINT YOUR NAME, AND INITIAL AND SIGN WHERE INDICATED BELOW. _____, understand and agree that: 1. The information I have provided on this application is true and complete to the best of my knowledge. Any misrepresentation or omission of any fact in my application, resume, or any other materials, or during interviews, may be justification for refusal of employment, or, if employed, termination from employment. 2. Any offer of employment I may receive from CLASS LTD is conditional upon successful completion of the company's total pre-employment checks/tests such as motor vehicle records check, Office of Inspector General, tests for verbal, written, and/or technical skills, drug screening, Kansas DCF Child and Adult Abuse and Neglect Central Registry, KBI background check or other testing/checks deemed appropriate for the position for which I have applied. $_{ m 3}$. In processing my application for employment, CLASS LTD has my permission to verify all the information provided by me or may procure or have prepared an investigative report for this purpose concerning my prior employment, education, military record, character, general reputation, motor vehicle record and criminal record. I understand upon written request to the company, I will be informed whether an investigative consumer report was requested and given full information as to the nature and scope of this investigation. 4. I understand no statements made to me in pre-hire interviews or discussions, or in recruiting materials of any kind, alter the at-will nature of my employment or imply that discharge will occur only for cause. If hired, in consideration of my employment, I agree to comply with the policies, rules, regulations, and procedures of CLASS LTD and understand that my employment can be terminated with or without cause or notice at any time, at the option of either myself or CLASS LTD. 5. I understand all employees will be required to submit to post-accident or reasonable suspicion Drug/Alcohol testing. If I am applying for a safety sensitive position, I will be required to be pre-screened for drugs and then randomly tested for the use of drugs and alcohol if employed. _ 6. I authorize and request that all of my present (unless I asked my present employer not to be contacted) and former employers and those individuals I have listed as personal references furnish information about my character and/or employment record, including the reason for the termination of my employment, work performance, abilities, and other personal qualities pertinent to my qualifications for employment. I hereby release them from any and all liability for furnishing the requested information. A copy of this release shall be as binding upon me as the original. 7. I understand and authorize that upon termination if I have any outstanding debt owed to CLASS LTD; or intellectual property, tools, keys, computers, or other electronic devices provided in the course of my employment, and have not returned those items to CLASS LTD in working condition upon separation, CLASS LTD may deduct or withhold final wages until such property is returned by me to CLASS LTD. Any amounts withheld shall not exceed the limits set forth in K.S.A. 44-319(e). I have read and agree to the terms and conditions as stated above.

CLASS LTD considers all applicants for employment without regard to race, color, religion, sex, national origin, handicap, disability, or veteran status. CLASS LTD complies with applicable state and local laws prohibiting discrimination in employment. CLASS LTD also provides reasonable accommodations to qualified individuals with disabilities, in accordance with the Americans with Disabilities Act (ADA) and applicable state and local laws. If you need accommodations, please let us know.

SIGNATURE: _____ DATE: ____

Mail completed applications to: CLASS LTD Human Resources P.O. Box 266 Columbus, KS 66725

EMPLOYMENT HISTORY CONTINUATION SHEET

Employment History						
NAME AND LOCATION OF COMPANY	DATES OF EN	MPLOYMENT	SAL	ARY	REASON FOR LEAVING	
	FROM	TO	START	END		
JOB TITLE			JOB DUT	TES		
TELEPHONE						
NAME OF SUPERVISOR						
NAME AND LOCATION OF COMPANY	DATES OF EN	MPLOYMENT	SAL	ARY	REASON FOR LEAVING	
	FROM	ТО	START	END		
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	FROM	TO	START	END		
JOB TITLE	1		JOB DUT	TES		
TELEPHONE						
NAME OF SUPERVISOR						

EQUAL EMPLOYMENT OPPORTUNITY (EEO) SURVEY

The information provided below is voluntary and is not required in order to submit an application for employment. We would very much appreciate your completion of this form in an effort to help us analyze EEO data and compile federally mandated EEO reports. This information request will not affect any employment decision and will be maintained in a confidential manner.

(Please print information requested below)

Date: _					
Name:				Social Security #:	
	LAST	FIRST	MIDDLE		
Date of	Birth:mm	n/dd/yyyy	Position(s) Appl	lied for:	
Sex:	Male	Female			
Race/E	thnic Group* (Pla c	ce your initials on th	ne appropriate line be	elow, see next page for definitions.)	
	Asian or Pacifi	ic Islander			
	Black (African	-American)			
	Hispanic				
	Indian (Ameri	can Native or Alaska	an Native)		
	White (Caucas	sian)			
	Two or More	Races			
	None Specifie	d			
Votoro	o Chohus** (Disso	vous initials on the	annuanuista lina hala	and mark mark for definitions	
vetera	1 Status ** (Place	your initials on the a	appropriate line belov	w, see next page for definitions.)	
	I am a protect	ed veteran.			
	_ lam NOT a pr	otected veteran.			
	I do not wish t	to self-identify.			

*EEOC RACE/ETHNIC IDENTIFICATION CATEGORIES

Hispanic or Latino - A person of Cuban, Mexican, Puerto Rican, South or Central American, or other Spanish culture or origin regardless of race.

White (not Hispanic or Latino) - A person having origins in any of the original peoples of Europe, the Middle East or North Africa.

Black or African American (not Hispanic or Latino) - A person having origins in any of the black racial groups of Africa.

Native Hawaiian or Other Pacific Islander (not Hispanic or Latino) - A person having origins in any of the peoples of Hawaii, Guam, Samoa or other Pacific Islands.

Asian (not Hispanic or Latino) - A person having origins in any of the original peoples of the Far East, Southeast Asia or the Indian Subcontinent, including, for example, Cambodia, China, India, Japan, Korea, Malaysia, Pakistan, the Philippine Islands, Thailand and Vietnam.

American Indian or Alaska Native *(not Hispanic or Latino)* - A person having origins in any of the original peoples of North and South America (including Central America) and who maintain tribal affiliation or community attachment.

Two or more races (not Hispanic or Latino) - All persons who identify with more than one of the above races.

**PROTECTED VETERAN DEFINITION

Protected veteran means a veteran who may be classified as an active duty wartime or campaign badge veteran, disabled veteran, Armed Forces service medal veteran or recently separated veteran.

Active duty wartime or campaign badge veteran means a veteran who served on active duty in the U.S. military, ground, naval or air service during a war or in a campaign or expedition for which a campaign badge has been authorized under the laws administered by the Department of Defense.

Armed Forces service medal veteran means any veteran who, while serving on active duty in the U.S. military, ground, naval or air service, participated in a United States military operation for which an Armed Forces service medal was awarded pursuant to Executive Order 12985 (61 FR 1209, 3 CFR, 1996 Comp., p. 159).

Disabled veteran means (1) a veteran of the U.S. military, ground, naval or air service who is entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under laws administered by the Secretary of Veterans Affairs, *or* (2) a person who was discharged or released from active duty because of a service-connected disability.

Recently separated veteran means a veteran during the three-year period beginning on the date of such veteran's discharge or release from active duty in the U.S. military, ground, naval or air service.

CLASS LTD Employee Authorization of Background Checks

the Kansas Bureau of Investigation), He licensed, Abuse and Neglect Registry), of and Families (Child and Adult ANE), dru authorize Class LTD to conduct periodic	, authorize CLASS LTD to conduct periodic and/or random e Kansas motor vehicle records, criminal background (including alth Occupational Credentialing registry checks (Licensed, noncentral registry checks with the Kansas Department of Children g screening, and the U.S. Office of Inspector General. I also and/or random registry checks utilizing ADP services for Social I, motor vehicle, sex offender, fair credit reporting, and any yment with CLASS LTD.
(Signature)	(Date)
(Witness)	(Date)

RELEASE OF INFORMATION

l,			
FIRST	MIDDLE	LAST	
give permission to CLASS LT Human Services, Office of th	•	, ·	self from the U.S. Department of Health & atities.
Please complete the inform request.	ation below. Please print l	legibly. All requested info	ormation is required to process this
First, Middle, and Last Name	e:		
Maiden Name(s) (Female O	nly):		_
Married Names, Nicknames	, or Other Names Used:		
Signature:		Date:	

STATE OF KANSAS Department for Children & Families Office of Background Investigations

ADULT ABUSE, NEGLECT, EXPLOITATION CENTRAL REGISTRY RELEASE OF INFORMATION

OBI 10400 REV 4/21

Ι,		, give	permission for the release	of information conc	erning
,	(PRINT Full Name)	, &	1		
myself in the	Adult Abuse, Neglect, Exploitation Cent	ral Registry t	0:		
Cor	ntact Person(s)*			Phone	
Age	ency name				
Age	ency mailing address				
Em	ail address: Will return via Encrypted email	unless marked	otherwise		
Maiden Name	and/or Other Names Known By:				
			(PRINT ONLY)		
Address:					
	Street		City	State	Zip Code
DOB:		SS#:			Male
	(mm/dd/yyyy)				(mark one)
Signature:			Date:		
	(An Ink Signature or a Verified E-Signature is	Required for l	Processing)	(mm/dd	/yyyy)
RETURN TO):				
Email: DCF.	APSRegistry@ks.gov				
Adult Abuse I 500 SW Van I Topeka, Kans	Buren Št	nal 5-7 days if re	turning by US Postal Service)		
For Official Use	Only: Mark in this area if PROHIBITED	1	For Official Use Only: Ma	rk in this area if CL	EARED



KANSAS DEPARTMENT FOR CHILDREN AND FAMILIES

Child Abuse and Neglect Central Registry

P.O. Box 2637 ● Topeka, KS 66601 ● DCF.CentralRegistry@ks.gov

Release of Information

Complete form by printing legibly in ink. Fee of \$10.00 per Release of Information form may be required prior to processing.

OBI 1011

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9/2018

All releases and fees are to be sent to the address or email listed above (see below for specifics)

CONFIDENTIALITY: Kansas Department for Children and Family records are confidential. No individual, association, partnership,

Contact Person:	ty of up to \$1,000.		ass A nonperson misdemeanor and the court may				
Commer I Cloud.	Rhonda Johnson/Chelsey Parise	Agency/Org.:	CLASS LTD				
Phone #:	(620)429-1212	Address:	P.O. Box 266				
Email:	HR@classltd.org	City/State/Zip:	Columbus, Kansas 66725				
•	Encrypted email (list if different information (check box which applies		□ Postal Mail				
	Fee included \$10 per request. Check, Money Order (payable to DCF) or cash. Postal mail only.						
☐ Online Paymen		-	of page. Submit receipt with ROI form(s).				
☐ Pre-Pay Accou		40,00000					
☐ Mentoring Acc	rigency/ org. has the hay h	recount. 1 En v.	nentorkansas.org/Find-a-Program				
Exempt*	Tis fisted in the Hansus ivier	•					
<u> </u>	ation forms may be submitted via ema	nt agencies (Sub-contracting age					
FIRST, MIDDLE, LAST NAME: I give permission for the release of any of my information in the Child Abuse/Neglect Central Registry to the contact listed above. I understand the information released is for their exclusive and confidential use: This organization/person/agency may check my information each year I am employed or associated with them: OTHER NAMES USED: (Any/all aliases, married, maiden, nicknames, etc. 'N/A' if none used.): DATE OF BIRTH: SOCIAL SECURITY #: GENDER: Male Female CURRENT ADDRESS: CITY, STATE, ZIP: PHONE: EMAIL:							
maiden, nicknam Date of Birth: Social Security Current Address City, State, Zip:	ED: (Any/all aliases, married, es, etc. 'N/A' if none used.): #: S:		RACE:				
maiden, nicknam Date of Birth: Social Security Current Address City, State, Zip:	ED: (Any/all aliases, married, es, etc. 'N/A' if none used.): #: S:	AIL:	RACE:				

Para información en español, visite <u>www.consumerfinance.gov/learnmore</u> o escribe a la Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

A Summary of Your Rights Under the Fair Credit Reporting Act

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under FCRA. For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

- You must be told if information in your file has been used against you. Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment or to take another adverse action against you must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- You have the right to know what is in your file. You may request and obtain all the information about you in the files of a consumer reporting agency (your "file disclosure"). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
 - o a person has taken adverse action against you because of information in your credit report;
 - o you are the victim of identity theft and place a fraud alert in your file;
 - o your file contains inaccurate information as a result of fraud;
 - o you are on public assistance;
 - o you are unemployed but expect to apply for employment within 60 days.

In addition, all consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.consumerfinance.gov/learnmore for additional information.

- You have the right to ask for a credit score. Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- You have the right to dispute incomplete or inaccurate information. If you identify information in your file that is incomplete or inaccurate, and report it to the consumer

reporting agency, the agency must investigate unless your dispute is frivolous. See www.consumerfinance.gov/learnmore for an explanation of dispute procedures.

- Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information. Inaccurate, incomplete, or unverifiable information must be removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.
- Consumer reporting agencies may not report outdated negative information. In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- Access to your file is limited. A consumer reporting agency may provide information about you only to people with a valid need usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- You must give your consent for reports to be provided to employers. A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to www.consumerfinance.gov/learnmore.
- You may limit "prescreened" offers of credit and insurance you get based on information in your credit report. Unsolicited "prescreened" offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address form the lists these offers are based on. You may opt out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- The following FCRA right applies with respect to nationwide consumer reporting agencies:

CONSUMERS HAVE THE RIGHT TO OBTAIN A SECURITY FREEZE

You have a right to place a "security freeze" on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.

As an alternative to a security freeze, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a 1-year alert that is

placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years.

A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account. Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

- You may seek damages from violators. If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- Identity theft victims and active duty military personnel have additional rights. For more information, visit www.consumerfinance.gov/learnmore.

States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. For information about your federal rights, contact:

TYPE OF BUSINESS:	CONTACT:
1.a. Banks, savings associations, and credit unions with total assets of over \$10 billion and their affiliates	a. Consumer Financial Protection Bureau 1700 G Street, N.W. Washington, DC 20552
b. Such affiliates that are not banks, savings associations, or credit unions also should list, in addition to the CFPB:	b. Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, N.W. Washington, DC 20580 (877) 382-4357
2. To the extent not included in item 1 above: a. National banks, federal savings associations, and federal branches and federal agencies of foreign banks	a. Office of the Comptroller of the Currency Customer Assistance Group 1301 McKinney Street, Suite 3450 Houston, TX 77010-9050
b. State member banks, branches and agencies of foreign banks (other than federal branches, federal agencies, and Insured State Branches of Foreign Banks), commercial lending companies owned or controlled by foreign banks, and organizations operating under section 25 or 25A of the Federal Reserve Act.	b. Federal Reserve Consumer Help Center P.O. Box 1200 Minneapolis, MN 55480
c. Nonmember Insured Banks, Insured State Branches of Foreign Banks, and insured state savings associations	c. FDIC Consumer Response Center 1100 Walnut Street, Box #11 Kansas City, MO 64106
d. Federal Credit Unions	d. National Credit Union Administration Office of Consumer Financial Protection (OCFP) Division of Consumer Compliance Policy and Outreach 1775 Duke Street Alexandria, VA 22314
3. Air carriers	Asst. General Counsel for Aviation Enforcement & Proceedings Aviation Consumer Protection Division Department of Transportation 1200 New Jersey Avenue, S.E. Washington, DC 20590
4. Creditors Subject to the Surface Transportation Board	Office of Proceedings, Surface Transportation Board Department of Transportation 395 E Street, S.W. Washington, DC 20423
5. Creditors Subject to the Packers and Stockyards Act, 1921	Nearest Packers and Stockyards Administration area supervisor
6. Small Business Investment Companies	Associate Deputy Administrator for Capital Access United States Small Business Administration 409 Third Street, S.W., Suite 8200 Washington, DC 20416
7. Brokers and Dealers	Securities and Exchange Commission 100 F Street, N.E. Washington, DC 20549
8. Federal Land Banks, Federal Land Bank Associations, Federal Intermediate Credit Banks, and Production Credit Associations	Farm Credit Administration 1501 Farm Credit Drive McLean, VA 22102-5090
9. Retailers, Finance Companies, and All Other Creditors Not Listed Above	Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, N.W. Washington, DC 20580 (877) 382-4357